# §227.8 Operations Systems and Performance Department.

Address Information Center. The Address Information Center, located in Memphis, TN, is responsible for:

- (a) Developing policies for and providing technical guidance and computer support to field address Information Systems units and field Computerized Forwarding System units.
- (b) Providing nationwide service and technical guidance for postal customers requiring support related to address information systems.

[54 FR 29710, July 14, 1989]

## §227.9 General Counsel.

Regional Counsels. The Regional Counsels are responsible for providing legal representation services within a regional geographic area, including representation before the Board of Contract Appeals, liaison with U.S. Attorneys on contract, real estate, and tort litigation, as well as personnel related matters, such as labor/management relations, Equal Employment Oppor-Merit Systems Protection National Labor Relations tunity, Board. Board, and district court actions.

[54 FR 29710, July 14, 1989]

#### §227.10 Controller Department.

International Accounts Center. The International Accounts Center, located in New York, NY, is responsible for reviewing, approving, settling, and auditing international mail handling and transportation accounts for contracts and agreements entered into by the Postal service.

[54 FR 29710, July 14, 1989]

## §227.11 Philatelic and Retail Services Department.

- (a) Philatelic Units. The Philatelic Sales Division, located in Merrifield, VA, is a large mail and telephone order sales operation for stamps and other philatelic products; it is supported by an order fulfillment unit in Kansas City, MO, which is responsible for the filling and shipping of domestic and international mail orders for philatelic products.
- (b) Stamped Envelope Unit. The Stamped Envelope Unit, located in Wil-

liamsburg, PA, processes, distributes, and certifies billing or postmaster accountability for direct orders of all stamped envelope products marketed by the Postal service.

[54 FR 29710, July 14, 1989]

#### **PART 228—SERVICE CENTERS**

Sec.

228.1 General.

- 228.2 Engineering and Technical Support Department—Maintenance Overhaul and Technical Service Centers (MOTSC).
- 228.3 Delivery, Distribution, and Transportation Department—Transportation Management Service Centers (TMSC).
- 228.4 Facilities Department—Facilities Service Centers.
- 228.5 Procurement and Supply Department—Procurement and Materiel Management Service Centers.
- 228.6 Rates and Classification Department. 228.7 Human Resources Group.

AUTHORITY: 39 U.S.C. 401, 402, 403, and 404.

SOURCE: 52 FR 47001, Dec. 11, 1987, unless otherwise noted.

### §228.1 General.

Service Centers typically serve a regional area only and report to headquarters, providing technical guidance and support to field division employees and carrying out the day-to-day responsibilities of a function.

#### §228.2 Engineering and Technical Support Department—Maintenance Overhaul and Technical Service Centers (MOTSC).

Maintenance Overhaul and Technical Service Centers are responsible for:

- (a) Refurbishing mail processing equipment such as letter sorting machines, facer cancellers, and related equipment.
- (b) Providing technical advice and guidance to field maintenance employees on procedures and practices to follow

[54 FR 29710, July 14, 1989]

#### § 228.3 Delivery, Distribution, and Transportation Department—Transportation Management Service Centers (TMSC).

Transportation Management Service Centers are responsible for:

#### § 228.4

- (a) Procuring mail transportation services between mail processing centers.
- (b) Controlling the inventory of empty mail equipment.  $\label{eq:controlling}$
- (c) Coordinating the movement of mail between mail processing centers, bulk mail centers (BMCs), management sectional centers (MSCs), and field divisions.

[54 FR 29710, July 14, 1989]

## § 228.4 Facilities Department—Facilities Service Centers.

Facilities Service Centers are responsible for:

- (a) Developing functional design specifications for new or altered facilities.
- (b) Investigating and evaluating sites for proposed postal facilities.
- (c) Purchasing, leasing, disposing of, and managing real estate and facilities.
- (d) Contracting for the design and construction of facilities.

[54 FR 29710, July 14, 1989]

#### §228.5 Procurement and Supply Department—Procurement and Materiel Management Service Centers.

Procurement and Materiel Management Service Centers are responsible for:

- (a) Contracting for supplies, services, and equipment.
- (b) Maintaining systems for inventorying equipment and supplies.

[54 FR 29711, July 14, 1989]

# §228.6 Rates and Classification Department.

Rates and Classification Service Centers are responsible for:

- (a) Managing, for a geographic area, the rates and classification activities related to rates schedules, mail classification, and statistical systems, including guiding and monitoring bulk mail acceptance, mailing requirements, data collection programs in divisions, and providing classification rulings.
- (b) Providing decisions on authorizations and rulings that enable customers to exercise mailing privileges for various classes of mail and service.

[54 FR 29711, July 14, 1989]

#### §228.7 Human Resources Group.

Human Resources Service Centers are responsible for:

- (a) Processing personnel actions and maintaining personnel records for the regional office and the service centers.
- (b) Implementing the Human Resources Information System (HRIS) in the field and training all users.
- (c) Providing administrative support, technical guidance, and case processing for Equal Employment Opportunity (EEO), Merit Systems Protection Board (MSPB), and nonbargaining appeals.
- (d) Overseeing all safety and health programs and issues, and responding to incidents or inquiries involving industrial hygiene.
- (e) Coordinating the scheduling of all arbitration cases with arbitrators, union representatives, and field employees.

[54 FR 29711, July 14, 1989]

### PART 229—FIELD ORGANIZATIONS

Sec

229.1 Regions.

229.2 Field Divisions.

229.3 Management Sectional Centers (MSCs).

229.4 Other Field Organizations.

AUTHORITY: 39 U.S.C. 401, 402, 403, and 404.

Source: 52 FR 47002, Dec. 11, 1987, unless otherwise noted.

#### §229.1 Regions.

- (a) *General.* The Regions are responsible for monitoring the performance of postal operations; assessing long-term solutions to operating problems; and performing long-range operational planning.
- (b) Functional Units. Each region is headed by a Regional Postmaster General who reports to the Deputy Postmaster General. Each region is organized into five functions: Finance, Human Resources, Marketing and Communications, Operations Support, and Planning, as follows:
- (1) Finance is responsible for all accounting, budgeting, financial analysis, and management information programs.